



Telehealth Billing Grid

Payer	Codes	Modifiers	Place of Service Code	Reimburse for Facility Fees?	Facility Fee Code
Medicare	Approved CMS Telehealth Codes ¹	None	02	Yes	Q3014
Medicaid	Approved CMS Telehealth Codes ¹	GT	Use code where service would be provided if wasn't telehealth ¹	Yes	Q3014 or 0780 if MD Based Hospital
Aetna	Eligible Codes in Category I and III of CPT	95 (Appendix P of CPT) GT (All other codes)	02	Yes	Q3014 w/ GT modifier
CareFirst BCBS	Eligible Codes in Category I and III of CPT	95 (Appendix P of CPT) GT (All other codes)	02	No	N/A
Cigna	Must Contact Outside Vendors ²	Must Contact Outside Vendors ²	Must Contact Outside Vendors ²	Must Contact Outside Vendors ²	Must Contact Outside Vendors ²
United Healthcare	Approved CMS Telehealth Codes and Other Select Codes ¹	95 (Appendix P of CPT) GT (All other codes)	02	Yes	Q3014 w/ GT modifier

¹ Refer to the Telehealth Services Regulations and Reimbursement Guide for more information

² Cigna contracts with outside vendors for telehealth. Providers must contact Cigna's vendors for more information. Cigna's vendors are MDLive (888-700-8312) and American Well (617-204-3500)